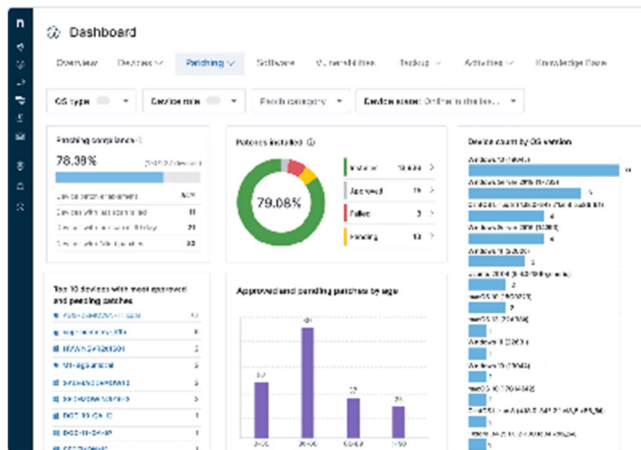


ProSight LAN Watch with NinjaOne RMM

Affordable 24x7 network, server, and endpoint monitoring, auto-management, plus proactive alerts with trouble ticket integration



ProSight LAN Watch with NinjaOne RMM software provides a centralized, cloud-based platform for managing your network, server, and desktop devices with tools for health monitoring, patch management, auto-remediation, endpoint configuration, software deployment, backup and recovery, A/V defense, secure remote access, built-in and custom scripts, resource inventory, endpoint status reports, and troubleshooting support.

A key capability of *ProSight LAN Watch with the NinjaOne RMM* software stack is the

continual monitoring of Windows servers and desktops to check for deviations from predetermined health thresholds. When *NinjaOne RMM* detects an issue, it sends an alert to your specified personnel and to your Progent support representative so potential problems can be corrected before they have a chance to impact productivity. On monitored endpoints, it takes just a single click to create a prioritized trouble ticket for Progent's Technical Response Center (TRC). *NinjaOne RMM* can also monitor the health of IP-enabled network devices such as routers, switches, APs, and printers.

Services available with *ProSight LAN Watch with NinjaOne RMM* include:

- **Endpoint Management:** Visibility, security, and control over endpoints.
- **Remote Access:** Provides secure remote access to managed endpoints.
- **Patch Management:** Performs and monitors patching for operating systems and third-party apps. Tracks pending, approved, rejected, installed, and failed patches.
- **Backup:** Supports file folder backup for Windows and MacOS and full-image backup for Windows.
- **Automation:** Support for Powershell, Batch, JavaScript, Shell Script, and VBScript lets you automate software deployment, patching, and other time-consuming processes.
- **Integrations:** Integrates with tools like TeamViewer, Splashtop, Webroot, and more.
- **Advanced Security:** Integrated A/V platforms available include SentinelOne and CrowdStrike.
- **Support:** Local support, free onboarding, and training

Integration with ConnectWise Ticketing

LAN Watch with NinjaOne RMM integrates seamlessly with the ConnectWise Manage ticketing system. You can sync device roles as well as devices from *NinjaOne RMM* to Connectwise configurations and configuration types, sync *NinjaOne RMM* alerts to Connectwise tickets, close tickets in *NinjaOne RMM* and ConnectWise with two-way sync, and connect to all of the devices under management in *NinjaOne RMM* directly from the Connectwise interface.

Contact Progent to Find Out More

For pricing and additional details about ProSight LAN Watch with NinjaOne RMM, call **1-800-993-9400** or send email to information@Progent.com



FEATURES

- Remote monitoring, alerting and reporting for networks, servers, and endpoints
- Proactive tracking and alerts for critical computers and apps
- Trend Analysis to anticipate issues in time to react
- Instant access to computer Status and State information
- Comprehensive tracking of hardware/software inventory
- Adjustable alert thresholds and responses to meet the specific needs of your business
- Scheduled status reports
- Alerts sent automatically to your designated staff and to Progent's managing consultant/primary engineer
- Pricing based on the number of devices under management
- When issues are detected, you have the option of handling the problem with your in-house IT team or with Progent's TRC (Technical Response Center)

BENEFITS

- Reduce IT support costs
- Improve network availability
- Avoid hardware warranty and software license expirations
- Keep your IT management focused on strategic issues, not on network maintenance
- Optimize the utilization of your critical network assets
- Get the insight you need for efficient capacity planning
- Consolidate RMM integrations under a single pane of glass