

### Relocate Seamlessly and Affordably to a Colocation Site



*Progent can save you time and money by helping you migrate to a new data center and by providing continuing on-site and remote support*

Progent's data center support consultants can help organizations who need expert help to overcome any obstacles to moving into a colocation site, or who are seeking a dependable source for hands-on support, remote system monitoring, or online troubleshooting. Progent can deliver efficient and affordable data center migration assistance to small businesses, startups, national and international enterprises who lack IT staff in certain regional markets, or organizations of any size who want to supplement their in-house personnel temporarily for a relocation project.

#### **Colocation Support Services Available from Progent**

Progent's colocation migration specialists can help you to design and spec out a network architecture that meets both your operational and budgetary requirements while adhering to the industry best practices for a data center-deployed solution. Critical IT issues such as security, high availability, VPN configuration, BGP, traffic engineering, virtualization, scalability, and backup/recovery are all supported by Progent's seasoned experts who average more than a decade of field experience.

Progent can help you carry out a seamless transition from your current environment to a colo site so you minimize or eliminate network disruption. Progent's business continuity planning specialists can help you develop and test your disaster recovery procedures, and Progent's security engineers can validate your compliance with industry and government standards.

For ongoing maintenance and support, Progent's nationwide Technical Response Center can provide world-class Help Desk services and 24x7 network monitoring for early-stage detection of problems so they can be resolved before they impact productivity. Progent can also help you centralize and streamline network administration to lower your operating costs.

#### **Regions Served**

Progent offers on-site engineering services in strategic colocation markets throughout the United States including Atlanta, Boston, Dallas, Los Angeles, New Jersey, New York, Northern California, Philadelphia, and Washington DC. Progent's Technical Response Center offers world-class remote troubleshooting and network management services anywhere in the United States and has successfully delivered support to small businesses in every state in the U.S.

#### **Progent's Qualifications**

Progent is a Microsoft Certified Partner and maintains one of the largest teams of Cisco-certified CCIE network engineers of any independent IT services firm in the world. Progent's support professionals also hold certifications from Apple, F5, Citrix, Juniper, Sun, Novell, and all major Linux vendors. Progent's security engineers have earned the industry's most prestigious security certifications including CISA, CISM, CISSP-ISSAP, and GIAC. This depth of technical know-how allows Progent to resolve problems quickly, even in the non-standardized, multi-vendor environments common to small business networks. Faster solutions translate into better business outcomes by lowering your service expenses and avoiding lost productivity due to network downtime.

#### **Find Out More About Progent's Data Center Migration and Support Services**

For more information, call **800-993-9400** or send email to **information@progent.com**

#### **S E R V I C E S**

- Migration planning, execution, testing, and support services
- Onsite engineering help in regions throughout the U.S.
- Colocation system architecture and hardware/software specs
- Cisco CCIE engineering help for network infrastructure design and troubleshooting
- Security and compliance design and verification
- Seamless switchover to avoid business disruption
- Multivendor configuration help with BGP, traffic engineering
- Business continuity planning
- VPN setup and troubleshooting
- Remote Help Desk Call Center for ongoing support
- VMware and Hyper-V expertise
- Affordable fault tolerant design
- Backup/Recovery Consulting
- Certified expertise in Cisco, Microsoft, Mac, Linux, Sun, F5, Citrix, and VMware

#### **B E N E F I T S**

- Enterprise-class expertise for small-business budgets
- Reduced risk of business disruption during relocation
- Easy access to seasoned, hands-on engineers whenever you need them
- Single-source support for a wide range of technologies avoids finger pointing in mixed-vendor environments
- Progent's easy engagement model and per-minute pricing means you save time and pay only for services delivered