

ProSight Small Business Essentials

Enterprise-Grade Security. Flexible Support.

Protect your business without the overhead of an all-inclusive contract

Running a small business is hard enough without worrying about computer crashes, viruses, or lost passwords. ProSight Small Business Essentials is designed to take the technical weight off your shoulders. We provide the same high-level technology used by large corporations, scaled specifically for your needs and budget.

What You Get

- **Proactive Monitoring:** We fix silent issues before they stop your business.
- **Advanced Security:** AI-driven protection against viruses, malware, and Ransomware.
- **Guaranteed Response:** Strict SLAs ensure you aren't ignored or forgotten.



The Specifics

1. CORE Services (Included)

- ✓ **24/7 Computer Health Checks:** Think of this as a constant health checkup for your computers. We use NinjaOne to monitor your systems around the clock, catching and fixing technical glitches in the background before they cause expensive downtime.
- ✓ **Next-Generation Cyber Defense:** Traditional antivirus isn't enough anymore. We protect your business with SentinelOne, an advanced security tool that uses Artificial Intelligence to spot and stop viruses and ransomware instantly. If a threat appears, it kills it immediately, keeping your data safe.
- ✓ **Fast, Guaranteed Support:** Count on us for fast help with a guaranteed 4-hour response for standard requests and a 2-hour rush response for urgent issues during business hours.
- ✓ **Real-Time Oversight:** You are never flying blind. Our Network Operations Center provides real human oversight to analyze system alerts and resolve problems to keep your business running smoothly.
- ✓ **Clean Inbox Protection:** Our filtering system sits between the internet and your employees blocking spam and malicious scams before they ever hit your inbox.
- ✓ **Total Cloud Safety Net:** You might think Microsoft or Google backs up your data, but they only ensure the service stays on. We provide a true backup for your emails and files with unlimited storage and retention. If you accidentally delete a critical file or email, we can restore it instantly.
- ✓ **Secure Network Intelligence:** We take the guesswork out of your IT assets. We securely document every detail of your network, from passwords to software licenses. This ensures that our technicians always have the right information to fix your problems quickly, without asking you the same questions over and over.
- ✓ **Remote Support:** Billed on a Time & Materials basis. Billed to the minute—no 30 or 60 minute minimum.

TAILOR YOUR PROTECTION

Customize your plan with these high-value add-ons:

- **Total Data Backup:** Automated Cloud File & SaaS Backups (M365/Google) with monthly testing.
- **HIPAA Compliance:** Specialized backup solutions for regulated industries.
- **Human Firewall:** Security Awareness Training to stop social engineering.
- **Strategic Reviews:** Monthly/Yearly security deep-dives with our experts.
- **24/7/365 Support Available**

Stop Worrying About Your IT—Contact us today to secure your essentials